

Patient friends and family feedback for February 2026



These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

During February, 149 of our patients returning the survey felt our service was very good with a further 45 rating it as good.

We also had positive results about the eConsult system with all of the patients choosing to provide feedback saying they were very satisfied and received such a quick response from the practice.