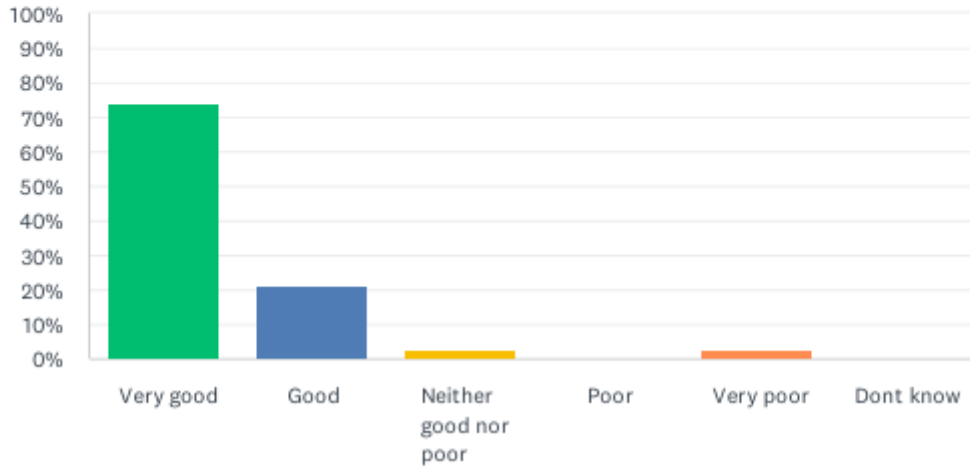


Patient friends and family feedback for March 2026

## Thinking about the service we provide, overall how was your experience of our service?

Answered: 212 Skipped: 2



These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

During March, 156 of our patients returning the survey felt our service was very good with a further 45 rating it as good.

We also had some positive results about the eConsult system with our patients advising it was time effective and they felt satisfied using this service.