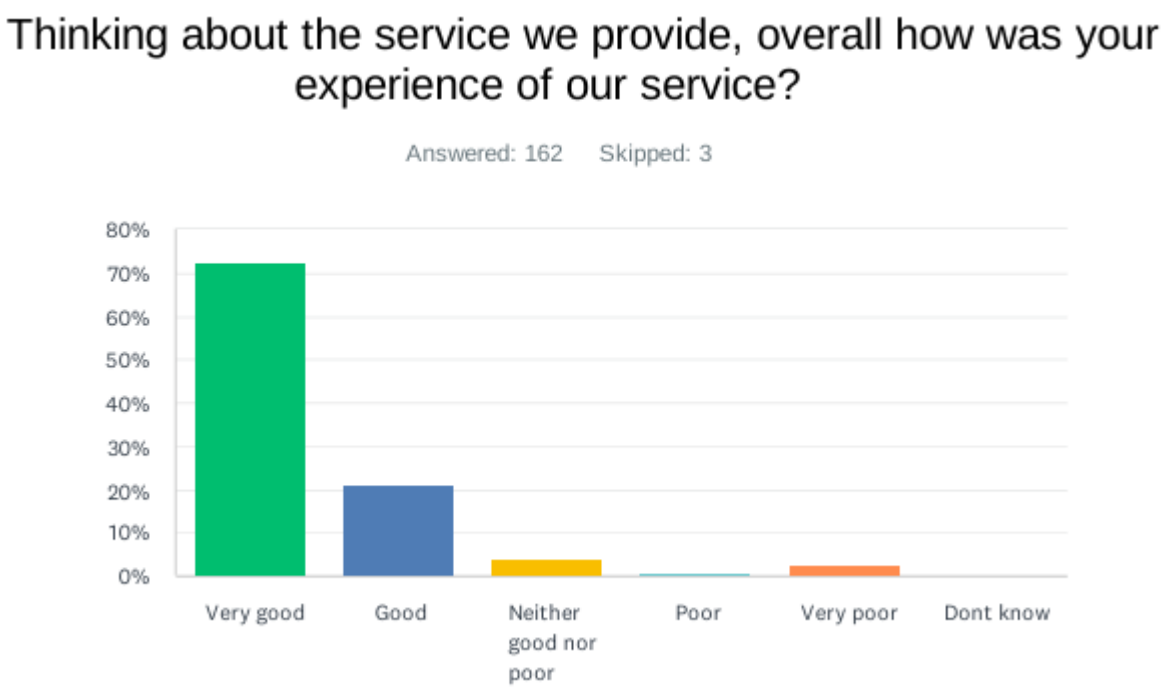
Patient friends and family feedback for April 2026



These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

During April, 117 of our patients returning the survey felt our service was very good with a further 34 rating it as good.

We also had some positive results about the eConsult system with our patients advising it was time effective, the instructions were clear and they felt very satisfied using this service.