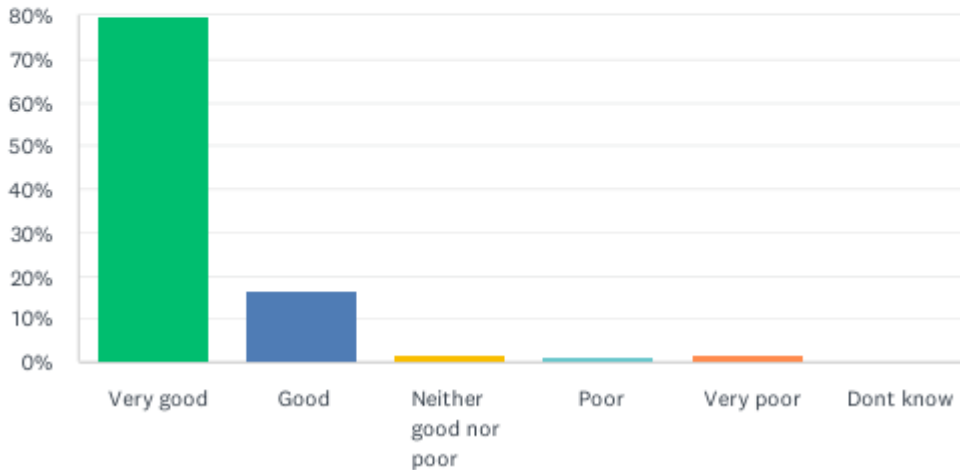


Patient friends and family feedback for May 2026

Thinking about the service we provide, overall how was your experience of our service?

Answered: 214 Skipped: 1



These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

During May, 170 of our patients returning the survey felt our service was very good with a further 35 rating it as good.

We also had some positive feedback regarding eConsult with patients advising they were extremely satisfied with the service, and others advising they were seen by the GP quickly after using this service.