

Patient friends and family feedback for June 2025

These responses were collected from the friends and family test results and from feedback forms provided in the surgery and after appointments. All patients receive the friends and family survey via text message after their appointment at the surgery.

In June, patients felt the service provided by the practice was excellent and prompt, our patients felt well looked after. We had lots of positive comments about the high standard of customer care provided by our reception team, as well as the care and attention of our doctors and nurses.

Patients felt the practice was clean and tidy, and that this level of cleanliness is maintained.